

STATE LICENSING INFORMATION

Candidates may contact the South Dakota Division of Insurance with questions about obtaining or maintaining a license after the examination has been passed.

South Dakota Division of Insurance Department of Labor and Regulation 124 S Euclid Ave, 2nd Floor Pierre, SD 57501

Phone (605) 773-3563

Website

https://dlr.sd.gov/insurance

EXAMINATION INFORMATION

Candidates may contact Pearson VUE with questions about this handbook or about an upcoming examination.

Pearson VUE SDDOI

Attn: Regulatory Program 5601 Green Valley Dr Bloomington, MN 55437

Phone (888) 873-6205

Email

pearsonvuecustomerservice@ pearson.com

Website

https://www.pearsonvue.com/us/en/sd/insurance.html

QUICK REFERENCE

RESERVATIONS

Before making an examination reservation

Candidates should carefully consider whether to take an exam at a test site or an OnVUE online proctored exam. There are different policies associated with the choice and candidates should familiarize with the processes to make an informed choice.

Candidates should thoroughly review this handbook. It contains examination content outlines and important information regarding eligibility for the examination and the licensing application process.

Making an examination reservation

Candidates may make a reservation by either visiting https://www.pearsonvue.com/us/en/sd/insurance.html or calling Pearson VUE.

Candidates are encouraged to make their exam reservation at least 24 hours in advance.

Walk-in examinations are not available.

SCHEDULES & FEES

Test Center locations

A list of test centers appears on the final page of this handbook. Candidates should contact Pearson VUE to confirm specific locations and examination schedules.

Exam fees

The examination fee must be paid at the time of reservation by credit card, debit card, or voucher. Fees will not be accepted at the test center. Examination fees are non-refundable and non-transferable, except as detailed in the Change/Cancel Policy.

EXAM DAY

What to bring to the exam

Candidates should bring to the examination proper identification as outlined in **What to Bring/Needed for Exam**.

Exam procedures

For candidates taking an online OnVUE exam, the official score report will be available in your Pearson VUE account. Candidates should report to the test center at least fifteen (15) minutes before the examination begins to complete registration. Each candidate will leave the test center with an official score report in hand.

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OVERVIEW

This handbook provides information about the examination and licensing process for obtaining a resident insurance license. For a nonresident license, you can apply online via NIPR at www.nipr.com.

The candidate handbook is a useful tool in preparing for an examination.

It is highly recommended that the South Dakota Division of Insurance handbook be reviewed, with special attention given to the content outlines, before taking the examination.

Individuals who wish to obtain an insurance license in the state of South Dakota must:

- 1. Read the handbook to learn about the examinations and licensing requirements.
- 2. Make a reservation and pay the examination fee.

Make a reservation either online or by phone with Pearson VUE for the examination.

3. Go to the test center or take your exam online.

Go to the test center on the day of the examination, bringing along all required identification.

You will receive your results immediately after the exam. If you are successful you can apply for your license, if you are unsuccessful you have the option to register and retake the exam again.

4. Apply for a license.

After passing the examination and completing fingerprinting, apply for your license online at www.nipr.com.

INTRODUCTION

CONTACT INFORMATION

Candidates may contact Pearson VUE with questions about this handbook or about an upcoming examination.

FOR EXAMINATIONS

Pearson VUE/South Dakota Insurance Attn: Regulatory Program Coordinator 5601 Green Valley Dr. Bloomington, MN 55437

Phone: (888)-873-6205

Website: https://www.pearsonvue.com/us/en/sd/insurance.html

Email: pearsonvuecustomerservice@pearson.

com

Live Chat is available to address your support inquiries and is the quickest way to reach a customer service agent. It's available from 8:00 AM through 5:00 PM Central Time, Monday through Friday, subject to change during locally designated holidays.

Please visit https://www.pearsonvue.com/us/en/sd/insurance.html#contact for further information.

Candidates may contact the South Dakota Division of Insurance with questions about obtaining or maintaining a license.

FOR STATE LICENSING

South Dakota Division of Insurance
Department of Labor and Regulation
124 S. Euclid Ave., 2nd Floor
Pierre, SD 57501

Phone: (605) 773-3563 Website: www.dlr.sd.gov/insurance

LICENSURE PROCESS

Licensure is the process by which an agency of state government or other jurisdiction grants permission to individuals to engage in the practice of a particular profession, vocation, or occupation, and prohibits all others from legally practicing that profession. By ensuring a minimum level of competence, the licensure process protects the general public. The state regulatory agency is responsible for establishing the acceptable level of safe practice and for determining whether an individual meets that standard.

The state of South Dakota has commissioned the services of Pearson VUE to develop and administer its insurance licensing examination program. Pearson VUE is a leading provider of assessment services to regulatory agencies and national associations.

PRACTICE TESTS

Practice tests are offered exclusively online at www.pearsonvue.com, giving candidates even more opportunity to succeed on insurance examinations. Our practice tests will not only help prepare candidates for the types of questions they will see on the licensure exam, but also familiarize them with taking computer-based examinations.

Pearson VUE offers practice tests in the areas of Life, Health, and Property and Casualty that contain questions developed by subject matter experts using concepts found in the general portion of the licensure examination. The tests closely reflect the format of the real licensure examination, can be scored instantly, and provide immediate feedback to help candidates identify correct and incorrect answers. Candidates can purchase practice tests anytime at www.pearsonvue.com.

SOUTH DAKOTA LICENSING REQUIREMENTS

The South Dakota Division of Insurance is empowered by SDCL Title 58 to qualify candidates who wish to operate as insurance Producers as defined in the South Dakota Statutes.

Candidates must pass an examination to certify their knowledge of the statutes and regulations affecting the insurance profession as well as the products and services they will sell to the public. To become licensed you must:

Pass the required examination(s) for the type of license you are seeking.

Apply for a license by submitting the appropriate application and fee.

Candidates, once licensed, are also expected to keep informed of any changes in the laws and rules that affect their occupational practice.

Important to Note

Passing an exam does not automatically guarantee that you will be issued a license. The issue of a License is also dependent upon a review and approval of all license application materials.

License application can be made 48 hours (2 days) after successfully passing an exam to allow for the exam results to be uploaded to SBS and NIPR.

TYPES OF LICENSES AND REQUIREMENTS

New Resident License Requirements

As a new resident, you may pretest and take South Dakota licensing exams in any Pearson VUE test center nationwide before moving to South Dakota.

Nonresident License Requirements

South Dakota is reciprocal in its licensing of nonresident Producers. Under a reciprocity agreement South Dakota offers Producers licensed in your state the same privileges in South Dakota that match to those that your state offers South Dakota Producers.

Procedures for qualifying as a nonresident Producer are exactly the same as those that your state uses to qualify South Dakota residents who want to represent insurers in your state.

For more information please contact the Division of Insurance for information on licensing requirements that apply.

For more information or an application, go to the NIPR website at www.nipr.com.

EXAM RESERVATIONS

MAKING A RESERVATION

Online reservations are the most efficient way for candidates to schedule their examination. Candidates must go to https://www.pearsonvue.com/us/en/sd/insurance.html to make an online reservation for an examination. First-time users are required to create an account. The candidate will need to fill in all required fields, which are preceded by an asterisk (*), on the online form in order to create an ID and be assigned a password. Step-by-step instructions will lead the candidate through the rest of the examination reservation process.

Candidates must make an online reservation at least 24 hours before the desired examination date.

Candidates who wish to make a phone reservation at (888) 873-6205 must do so at least 24 hours before the desired examination date

Before making a reservation, candidates should have the following:

- · Legal name, address, E-mail address, Social Security number, daytime telephone number, and date of birth
- The name of the examination(s)
- The preferred examination date and test center location (a list of test centers appears on the back cover of this handbook)

ALLOWABLE EXAM COMBINATIONS

A separate exam is given for each major line of insurance. There are two exams that can be taken as combination exams, allowing qualification for multiple lines with a single examination. These are a combination of Life, Accident and Health or Sickness and a combination of Property and Casualty.

Combination exams results are presented as one score. For you to be licensed you must pass the complete exam, you cannot be licensed for either single line unless you pass the complete exam.

EXAM FEES

The examination fees are \$85 for an individual exam or \$95 for a combination exam. The fee must be paid at the time of reservation by credit card, debit card, orvoucher. **Fees will not be accepted at the test center.** Examination fees are non-refundable and nontransferable, except as detailed in the **Change/Cancel Policy**. The examination fee includes the state of South Dakota administrative fee (\$10 per exam). Credit cards may be used for examination fees paid to Pearson VUE only.

Candidates are responsible for knowing proper examination fees.

Vouchers

Vouchers offer another convenient way to pay for tests. Vouchers can be purchased online at https://voucherstore.pearsonvue.com/ order?clientCode=SDDOI by credit card either singly or in volume. To redeem a voucher as payment when scheduling a test, simply indicate voucher as the payment method and provide the voucher number. All vouchers are pre-paid. Vouchers are non-refundable and non-returnable.

Vouchers expire 12 months from the date they are issued. Voucher expiration dates cannot be extended. The exam must be taken by the expiration date printed on the voucher.

CHANGE/CANCEL POLICY

Candidates wishing to cancel or reschedule their examination without penalty can do so 24 hours before the examination.

Candidates can cancel or reschedule their exam online at https://www.pearsonvue.com/us/en/sd/insurance.html or can call Pearson VUE at (888)-873-6205 twenty-four hours before the examination. Candidates who wish to change or cancel a reservation with proper notice may either transfer their fees to a new reservation or request a refund. Refunds for credit/debit cards are immediate, while refunds for vouchers will be processed in 2-3 weeks. Candidates who change or cancel their reservations without proper notice will be responsible for the examination fee. Candidates are individually liable for the full amount of the examination fee once a reservation has been made, whether paid individually or by a third party.

ABSENCE/LATENESS POLICY

Candidates who are late or absent from an exam may call Pearson VUE within 14 days of the exam date to request an excused absence for the following reasons:

- Illness of the candidate or of the candidate's immediate family member
- Death in their immediate family
- Disabling traffic accident
- Court appearance or jury duty
- Military duty
- Weather emergency

A case number will be assigned and instructions provided for emailing supporting documentation. Candidates absent from or late to an exam who have not changed or canceled the reservation according to the Change/Cancel Policy will not be admitted to the exam and will forfeit the exam fee.

WEATHER DELAYS AND CANCELLATIONS

If severe weather or a natural disaster makes the Pearson VUE test center inaccessible or unsafe, the examination may be delayed or canceled. Pearson VUE will notify and reschedule candidates in the case of severe weather.

ACCOMMODATIONS

Pearson VUE complies with the provisions of the Americans with Disabilities Act as amended. The purpose of accommodations is to provide candidates with full access to the test. Accommodations are not a guarantee of improved performance or test completion.

Pearson VUE provides reasonable and appropriate accommodations to individuals with documented disabilities who demonstrate a need for accommodations.

Test accommodations may include things such as:

- A separate testing room
- Extra testing time
- · A Reader or Recorder, for individuals with mobility or vision impairments and cannot read or write on their own

Test accommodations are individualized and considered on a case-by-case basis. All candidates who are requesting accommodations because of a disability must provide appropriate documentation of their condition and how it is expected to affect their ability to take the test under standard conditions. This may include:

- Supporting documentation from the professional who diagnosed the condition, including the credentials that qualify the professional to make this diagnosis
- A description of past accommodations the candidate has received

The steps to follow when requesting test accommodations vary, depending on your test program sponsor. To begin, go to https://www.pearsonvue.com/us/en/test-takers/accommodations.html, and then select your test program sponsor from the alphabetized list. Candidates who have additional questions concerning test accommodations may contact the ADA Coordinator at accommodationspearsonvue@pearson.com.

All registrations with accommodations must be rescheduled or canceled through the call center.

AVAILABLE EXAMS

TEST CENTER EXAMS					
SERIES CODE	EXAM NAME	TIME	QUESTIONS	COST	
InsSD_Life41	SD Life Producer	120	90	\$85	
InsSD_Health42	SD Accident & Health or Sickness Producer	120	90	\$85	
InsSD_LAH45	SD Life, Accident & Health or Sickness Producer	150	145	\$95	combo exam
InsSD_Prop43	SD Property Producer	120	90	\$85	
InsSD_Cas44	SD Casualty Producer	120	90	\$85	
InsSD_PropCas46	SD Property & Casualty Producer	150	145	\$95	combo exam
InsSD_Pers53	SD Personal Lines Producer	120	101	\$85	
InsSD_Crop50	SD Crop Producer	60	60	\$85	
InsSD_BB49	SD Bail Bonds Producer	60	50	\$85	

ONLINE EXAMS THROUGH OnVUE					
SERIES CODE	EXAM NAME	TIME	QUESTIONS	COST	
OPSD_Life41	SD Life Producer	120	90	\$85	
OPSD_Health42	SD Accident & Health or Sickness Producer	120	90	\$85	
OPSD_LAH45	SD Life, Accident & Health or Sickness Producer	150	145	\$95	combo exam
OPSD_Prop43	SD Property Producer	120	90	\$85	
OPSD_Cas44	SD Casualty Producer	120	90	\$85	
OPSD_PropCas46	SD Property & Casualty Producer	150	145	\$95	combo exam
OPSD_Pers53	SD Personal Lines Producer	120	101	\$85	
OPSD_Crop50	SD Crop Producer	60	60	\$85	
OPSD_BB49	SD Bail Bonds Producer	60	50	\$85	

The InsSD_BB49 Bail Bonds exam is subject to candidate pre-requisites that are listed below:

- Minimum age of 21
- Be a resident of South Dakota for at least one year
- Complete the Bail Bonds Application process and pay the appropriate fee
- Provide fingerprints certified by an authorized law enforcement officer
- Complete an Authorization and Release form and send it together with payment to the South Dakota Division of Criminal Investigation.

EXAM DAY

REQUIRED MATERIALS

Candidates who do not present the required items will be denied admission to the examination, will be considered absent, and will forfeit the examination fee.

WHAT TO BRING/NEEDED FOR EXAMS

All candidates are required to bring identification that is deemed acceptable, listed under Acceptable Forms of Candidate Identification, to the test center on the day of examination.

Acceptable Forms of Candidate Identification

Candidate must present a valid and unexpired form of current identification. The primary identification must be government-issued and photo-bearing with a signature. Identification must be in English and exactly match the name you used to register for the exam.

Primary ID (photograph and signature, not expired)

- Government-issued Driver's License
- U.S. Dept. of State Drivers License
- U.S. Learner's Permit (plastic card only with photo and signature)
- National/State/Country Identification Card
- Passport
- · Passport card
- Military ID
- Military ID for spouses and dependents
- Alien Registration Card (Green Card, Permanent Resident Visa)

If the ID presented has an embedded signature that is not visible (microchip), difficult or impossible to read, the candidate must present another form of identification from the Primary ID or Secondary ID that contains a visible signature.

Pearson VUE does not recognize grace periods. For example, if a candidate's driver's license expired yesterday and the state allows a 30-day grace period for renewing the ID, the ID is considered to be expired.

EXAM PROCEDURES

At Physical Test Location

Candidates should report to the test center 15 minutes before the examination and check in with the test center administrator. The candidate's identification and other documentation will be reviewed and they will be photographed for the score report. Candidates are required to review and sign a Candidate Rules Agreement form. If the Candidate Rules Agreement is not followed and/or cheating or tampering with the examination is suspected it will be reported as such, and the appropriate action will be taken. The examination fee will not be refunded, the exam may be determined invalid, and/or the state may take further action such as prohibiting candidates from retaking the examination and/or denying a license.

Candidates will have an opportunity to take a tutorial on the computer on which the examination will be administered. The time spent on this tutorial will not reduce the examination time. The examination administrators will answer questions, but candidates should be aware that the administrators are not familiar with the content of the examinations or with the state's licensing requirements. Examination administrators have been instructed not to advise candidates on requirements for licensure.

Candidates may begin the examination once they are familiar with the computer. The examination begins the moment a candidate looks at the first examination question. The examination will end automatically after the examination time has expired, and candidates will leave the test center with their official scores in hand.

As part of the admissions procedure, a candidate may be required to confirm their Social Security Number. This is a verification process to ensure that the number matches the number that the candidate registered under and is done to ensure timely delivery of results for the production of licenses.

OnVUE online procedures

If you are testing online and not in a physical Pearson VUE testing location, you should first review the materials and watch the short video at https://www.pearsonvue.com/us/en/test-takers/onvue-online-proctoring.html before you begin your online exam.

ABOUT THE EXAM

The content of the general examination is based upon information obtained from a job analysis performed by Pearson VUE. Responses from insurance professionals were analyzed to determine the nature and scope of tasks they perform and the knowledge and skills needed to perform them. This information is the basis upon which examination questions are written and ensures that examinations reflect the practice of insurance. The examination has been developed to reflect the laws, statutes, rules and regulations for the practice of insurance in South Dakota, and has been reviewed and approved by South Dakota insurance professionals.

Pearson VUE maintains examination administration and examination security standards designed to ensure that all candidates are given the same opportunity to demonstrate their abilities and to prevent some candidates from gaining an unfair advantage over others because of testing irregularities or misconduct. Pearson VUE routinely reviews irregularities and examination scores believed to be earned under unusual or nonstandard circumstances.

Pearson VUE maintains the right to question any examination score whose validity is in doubt because the score may have been obtained unfairly. Pearson VUE first undertakes a confidential review of the circumstances contributing to the questions about score validity. Then, if there is sufficient cause to question the score, Pearson VUE will refer the matter to the state licensing agency, which will make the final decision on whether or not to cancel the score.

The performance of all candidates is monitored and may be analyzed statistically for the purpose of detecting and verifying fraud. If it is determined that a score has questionable validity, the Division of Insurance will be so notified and will determine whether the candidate's scores will be released.

SCORE REPORTING

When candidates complete the examination, they will receive a score report marked "pass" or "fail." Candidates who pass the examination will receive a score report that includes information on how to apply for a license.

Candidates who fail the examination will receive a score report that includes a numeric score and diagnostic information relating to the general portion of the examination, as well as information about reexamination. Each examination is divided into two parts: the general section and the state section. Candidates who pass one section of the examination and fail the other need to retake the entire examination.

South Dakota requires that candidates who pass their major line examination must apply within 180 days to be eligible for licensure.

Reservations for reexamination cannot be made at the test center. Candidates must wait 24 hours before making a reexamination reservation.

SCORE EXPLANATION

The passing score for the examination is determined by the South Dakota Division of Insurance. Through standardization and control, Pearson VUE ensures that no individual has an unfair disadvantage or advantage because of a particular examination format. For this reason, the passing score for all examinations is reported as a score of 70.

Examination scores range from 0 to 100, but should **not** be interpreted as the percentage or number of correct answers. For example if the passing score is 70, any score below 70 indicates how close the candidate came to passing, not the actual percentage or number of questions answered correctly.

DUPLICATE SCORE REPORTS

To obtain a score report for an exam taken in a physical test center, please complete the form in the back of this handbook. For an exam taken online, please log into your Pearson VUE account to obtain your score report.

QUESTIONS OR COMMENTS ABOUT THE EXAM

For security reasons, examination material is not available to candidates for review. Candidates who have questions, comments, or concerns related to the exams, scoring or score reports, or who wish to verify any data held in Pearson VUE files, should direct written inquiries to Pearson VUE at the address provided on the inside front cover of this handbook. Candidates may also email their questions directly to Pearson VUE Customer Service at pearsonvuecustomerservice@pearson.com.

In all correspondence, candidates should provide their name and address information. If questions or comments concern an examination already taken, candidates should also include:

- the name of the examination
- the date the examination was taken
- the location of the test center

EXAMINATION QUESTIONS

All examination questions, each form of the examination, and any other examination materials are copyrighted and are the property of Pearson VUE. Consequently, any distribution of the examination content or materials through any form of reproduction or oral or written communication is strictly prohibited and punishable by law.

PEARSON VUE TESTING POLICIES

Test Center Location

The following policies are observed at each test center. Candidates who violate any of these policies will not be permitted to finish the examination and will be dismissed from the test center, forfeiting the examination fee.

- No personal items are allowed in the testing room. Personal items include but are not limited to: cellular phones, hand-held computers or other electronic devices, pagers, watches, wallets, purses, firearms or other weapons, hats, bags, coats, books, and/or notes, pens or pencils.
- Candidates must store all personal items in a secure area as indicated by the administrator, or return items to their vehicle.
 All electronic devices must be turned off before storing them in a locker. The test center is not responsible for lost, stolen, or misplaced personal items.
- Studying is not allowed in the test center. Visitors, children, family or friends are not allowed in the test center.
- Dictionaries, books, papers (including scratch paper), and reference materials are not permitted in the examination room (unless permitted by the exam sponsor), and candidates are strongly urged not to bring such materials to the test center. Upon entering and being seated in the testing room, the test administrator will provide the candidate with materials to make notes or calculations and any other items specified by the exam sponsor. The candidate may not write on these items before the exam begins or remove these items from the testing room.
- Eating, drinking, chewing gum, smoking, and/or making noise that creates a disturbance for other candidates is prohibited during the exam.
- Break policies are established by the exam sponsor. Most sponsors allow unscheduled breaks. To request an unscheduled break, the candidate must raise their hand to get the administrator's attention. The exam clock will not stop while the candidate is taking a break.
- Candidates must leave the testing room for all breaks. However, candidates are not permitted to leave the floor or building
 for any reason during this time, unless specified by the administrator and the exam sponsor. If a candidate is discovered
 to have left the floor or building they will not be permitted to proceed with the examination and may forfeit the exam fees.

- While taking a break, candidates are permitted to access personal items that are being stored during the exam only if necessary— for example, personal medication that must be taken at a specific time. However, a candidate must receive permission from the administrator prior to accessing personal items that have been stored. Candidates are not allowed access to other items, including but not limited to, cellular phones, exam notes, and study guides, unless the exam sponsor specifically permits this.
- Any candidate discovered causing a disturbance of any kind or engaging in any kind of misconduct—giving or receiving help; using notes, books, or other aids; taking part in an act of impersonation; or removing examination materials or notes from the examination room—will be summarily dismissed from the examination and will be reported to the state licensing agency. Decisions regarding disciplinary measures are the responsibility of the state licensing agency.

OnVUE Testing

There are a few simple requirements for candidates to take an OnVUE online proctored exam:

- Quiet, private location
- · Reliable device with a webcam
- Strong internet connection

For more information, please go to https://www.pearsonvue.com/us/en/test-takers/onvue-online-proctoring.html.

RETAKE REQUIREMENTS

Candidates that are unsuccessful in passing their examination do have the option to retake after 24 hours after their last attempt. The retake is scheduled in the same way and the candidate will be required to pay another exam fee.

Retake Rules

For the Bail Bonds exam there is an exclusion period of one year should you fail this exam and wish to retake it.

PREPARING FOR THE EXAMINATION

HELPFUL HINTS

Testing in a physical Pearson VUE testing location

- Double check physical address to ensure you can arrive 30 minutes prior to your exam time.
- Ensure you have the proper identification for exam entrance.

OnVUE testing

- If you are testing online and not in a physical Pearson VUE testing location, you should first review the materials and watch the short video at https://www.pearsonvue.com/us/en/test-takers/onvue-online-proctoring.html before you begin your online exam.
- Please familiarize yourself with the disciplines expected of a candidate testing online. This would include remaining in screen view of the proctor during the entire session, workspace preparation, cell phones being placed out of reach and general candidate behaviors.
- There are no unscheduled breaks in the exam therefore be prepared to commit your full time and attention during the entire exam to avoid the exam being revoked.

Candidates are advised to review the content outlines and base their studies upon the guidelines and information given in this handbook.

South Dakota Division of Insurance does not endorse an official study material. Candidates are free to use whatever materials or study guides they believe is appropriate to the content outlines.

There are manuals produced by various training providers and publishers to assist candidates specifically in preparing for license exams. These can be ordered from the following vendors:

1st Dakota Academy

2601 South Minnesota Avenue, Suite 105-244

Sioux Falls, SD 57105 **Phone:** 605.941.1847 **Web:** www.1stdakins.com

Enterprise Insurance Training

8100 Sandpiper Circle, Suite 108

Nottingham, MD 21236 **Phone:** 800.777.0490 **Web:** etrainingschool.com

ExamFX

11161 Overbook Road Leawood, KS 66211 **Phone:** 800.586.2253

Insurance Training Associates, LLC

Phone: 833.872.1663 Web: itaamerica.com

Kaplan Financial

332 Front Street, Suite 555 La Crosse, WI 54601 **Phone:** 800.824.8742 **Web:** kaplanfinancial.com

National Online Insurance School

Phone: 888.770.3681

Web: nationalonlineinsuranceschool.com

WebCE

12222 Merit Drive, Suite 500

Dallas, TX 75251 **Phone:** 877.488.9308 **Web:** webce.com

XCEL Solutions, LLC

218 Liberty Street Warren, PA 16365 **Phone:** 888.559.9235 **Web:** xcelsolutions.com

South Dakota Statutes. The exams contain sections on South Dakota statutes. In addition to your study material, you may wish to consult the statutes on the Division's website at https://dlr.sd.gov/insurance/laws.aspx.

Bail Bonds Materials. If you are taking the Bail Bonds exam, suggested study materials include:

- Title 58, Chapter 22 of South Dakota Codified Laws
- General Insurance outline in the study manuals
- A bonds manual from the insurer
- A bail bonds policy

South Dakota Insurance Supplement

Examination Content Outlines

Effective Date: March 1, 2024

LIFE-GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms and Concepts

(50 scored plus 5 pretest questions)

I. TYPES	OF POLICIES	 5

A. Traditional whole life products

- 1. Ordinary whole life
- 2. Limited-pay and single-premium life

B. Interest/market-sensitive/adjustable life products

- 1. Universal life
- 2. Variable whole life
- 3. Variable universal life
- 4. Interest-sensitive whole life
- 5. Indexed life

C. Term life

- 1. Types
 - a. Level
 - b. Decreasing
 - c. Return of premium
 - d. Annually renewable
- 2. Special features
 - a. Renewable
 - b. Convertible

D. Annuities

- 1. Single and flexible premium
- 2. Immediate and deferred
- 3. Fixed and variable
- 4. Indexed
- 5. Accumulation and Annuity Periods
- 6. Payout options

E. Combination plans and variations

- 1. Joint life (first to die)
- 2. Survivorship life (second to die)

II. LIFE PROVISIONS, RIDER, OPTIONS, AND EXCLUSIONS 15

A. Policy riders

- 1. Waiver of premium and waiver of monthly deduction
- 2. Guaranteed insurability
- 3. Payor benefit
- Accidental death and/or accidental death and dismemberment
- 5. Term riders
- 6. Other insureds
- 7. Long term care
- 8. Return of premium
- 9. Disability
- 10. Cost of Living

B. Policy provisions and options

- 1. Entire contract
- 2. Insuring clause
- 3. Free look
- 4. Consideration
- 5. Owner's rights

6. Beneficiary designations

- a. Primary and contingent
- b. Revocable and irrevocable
- c. Common disaster
- d. Minor beneficiaries
- c. Designation by class
- 7. Premium Payment
 - a. Modes
 - b. Grace period
 - c. Automatic premium loan
 - d. Level or flexible
- 8. Reinstatement
- 9. Policy loans, withdrawals, partial surrenders
- 10. Non-forfeiture options
- 11. Dividends and dividend options (e.g. participating, non-participating)
- 12. Incontestability
- 13. Assignments
- 14. Suicide
- 15. Misstatement of age and gender
- 16. Settlement options
- 17. Accelerated death benefits

C. Policy exclusions

- 1. War
- 2. Aviation
- 3. Dangerous Occupation

III. COMPLETING THE APPLICATION, UNDERWRITING, AND DELIVERING THE POLICES.....12

A. Completing the application

- 1. Required signatures
- 2. Changes in the application
- 3. Consequences of incomplete applications
- 4. Warranties and representations
- 5. Collecting the initial premium and issuing the receipt
- 6. Replacement
- 7. Disclosures at point of sale (e.g., HIPAA, HIV consent)
- 8. USA PATRIOT Act/anti-money laundering
- 9. Gramm-Leach-Bliley Act (GLBA) Privacy

B. Underwriting

- 1. Insurable interest
- 2. Medical information and consumer reports
- 3. Fair Credit Reporting Act
- 4. Risk classification
- 5. Stranger/Investor-owned life insurance (STOLI/IOLI)

C. Delivering the policy

- 1. When coverage begins
- 2. Explaining the policy and its provisions, riders, exclusions, and ratings to the client

D. Contract law

- 1. Elements of a contract
 - a. Consideration
 - b. Offer and Acceptance
 - c. Competent parties
 - d. Legal purpose

- 2. Unique aspects of the insurance contract
 - a. Conditional
 - b. Unilateral
 - c. Adhesion
 - d. Aleatory

IV. RETIREMENT AND OTHER INSURANCE CONCEPTS . 8

- A. Third-party ownership
- **B. Life Settlements**
- C. Group life insurance
 - 1. Conversion privilege
 - 2. Contributory vs. noncontributory
- D. Retirement plans
 - 1. Qualified plans
 - 2. Nonqualified plans
- E. Life insurance needs analysis/suitability
 - 1. Personal insurance needs
 - 2. Business insurance needs
 - a. Key person
 - b. Buy sell
- F. Social Security benefits
- G. Tax treatment of insurance premiums, proceeds, and dividends
 - 1. Individual life
 - 2. Group life
 - 3. Modified Endowment Contracts (MECs)

LIFE SOUTH DAKOTA SPECIFIC CONTENT OUTLINE

State Statutes, Rules and Regulations (25 scoreable questions plus 5 pretest questions)

- I. SD STATUTES, RULES, AND REGULATIONS COMMON TO LIFE, ACCIDENT AND HEALTH, PROPERTY, AND CASUALTY INSURANCE........17
 - A. Director of Insurance

Ref: 58-2-22; 58-3-5; 58-4-7, 28.1, 58-30-91, 133, 167, 168, 170; Reg 20:06:01:05:01

- 1. Duties and powers
- 2. Examination of records
- 3. Hearings/notice of hearings
- 4. Penalties (and fines)
- 5. Cease and desist orders
- **B.** Insurance Definitions

Ref: 58-1-2; 58-6-1, 2, 12, 13; 58-37A-1

- 1. Acts constituting an insurance transaction
- 2. Domestic, foreign and alien company
- 3. Fraternals
- 4. Authorized and unauthorized companies
- 5. Stock and mutual companies
- 6. Certificate of authority
- C. Licensing

Ref: 58-3-7.4; 58-5-17; 58-6-4; 58-14-30; 58-30-6, 8.1, 52, 74, 91, 108, 110, 115 through 121, 142, 145, 148, 149, 157, 159, 160, 162, 165, 166, 167, 175, 180; Reg 20:06:18:01-04, 20:06:09-10, 20:06:12-13, 20:06:18

- 1. Types of licenses
 - a. Producer
 - b. Resident/Nonresident
 - c. Temporary license
 - d. Business entity
- 2. Qualifications for obtaining a license

- a. Exemptions/Exceptions
- b. License denial
- 3. Maintaining a license
 - a. Continuing education
 - b. Change of address
 - c. Renewal/Nonrenewal
 - d. Record maintenance
 - e. License suspension/revocation/refusal to issue or renew
 - f. Reporting of actions
 - g. Assumed business name
 - h. Inactivity due to military service
 - i. Inactivity due to extenuating circumstances
 - j. Reinstatement, continuation, termination
- 4. Appointments
 - a. Termination of appointment

D. Producer responsibilities

Ref: 58-30-194, 171 through 75, Bulletin 13-04, ARSD 20:06:18:21, 58-30-196, 58-33-66

- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquiries

E. Life and Health Insurance Guaranty Association

Ref: 58-29C-62

- 1. Purpose and disclaimer
- 2. Advertising

F. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24, 25, 26, 32, 35, 36, 37, 56, 76, 77, 78, 125; ARSD 20:08:07:27; Bulletin 13-04

- 1. Unfair practices
 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Controlled business
 - d. Defamation
 - e. False advertising
 - f. Illegal inducement
 - g. Misrepresentation
 - h. Rebating
 - i. Twisting
 - j. Unfair discrimination
 - k. Acting without a license
 - I. Larceny
 - m. Prohibited fees/ premiums/ extra charges
 - n. Loans
 - o. Notification of suspected fraud
- 2. Unfair claims settlement practices

G. Policy delivery and receipt

Ref: 58-15-8.2

H. Insurance Fraud Regulation

Ref: 58-4A-1-17

II. SD STATUTES, RULES, AND REGULATIONS PERTINENT TO LIFE INSURANCE ONLY.....8

A. Marketing practices

Ref. 58-10-3-6, 58-33-117 through 130; Reg Ch. 20:06:10:02-20. 20:06:38:01-23

- 1. Advertising and sales
 - a. Advertising
 - b. Illustrations
 - c. Insurable Interest

d. Nonforfeiture Law	4. Critical illness or specified disease
2. Military sales	5. Worksite (employer-sponsored)
B. Policy replacement	6. Hospital indemnity
Ref: Reg. 20:06:08:60 through 63	7. Short-term medical
1. Purpose	8. Accident
2. Definitions	II. POLICY PROVISIONS, CLAUSES, AND RIDERS 15
3. Exemptions	
4. Duties of producer	A. Mandatory and optional provisions 1. Entire contract
Duties of replacing insurance company	Time limit on certain defenses (incontestable)
C. Individual life and annuity	,
Ref: 58-11-36, 58-12-4, 58-15-8.1, 13, 15.6 through 15.11	Grace period Reinstatement
1. Free Look	5. Notice of claim
2. Grace period	6. Claim forms
3. Policy Loans	7. Proof of loss
4. Assignment	8. Time of payment of claims
D. Group Life	9. Payment of claims
Ref: 58-11-36; 58-12-4; 58-16-4 thur 6, 39-41; HB 1194	10.Physical examination and autopsy
 Group underwriting requirements 	11.Legal actions
Conversion to individual Policy	12.Change of beneficiary
3. Dependent Coverage	13. Misstatement of age or sex
4. Assignment	14. Change of occupation
E. Annuities	15. Illegal occupation
Ref: SDCL 58-33A; 1-11-4.1 &2; Reg. 20:06:07:03, 08	
Suitability and best interest	16. Relation of earnings to insuranceB. Other provisions and clauses
2. Consumer Protection	1. Insuring clause
3. Regulation of variable products (SEC, FINRA and	2. Free look
South Dakota)	3. Consideration clause
	4. Probationary period
HEALTH-GENERAL KNOWLEDGE	5. Elimination period
CONTENT OUTLINE	6. Waiver of premium
Product Knowledge, Terms and Concepts	7. Exclusions and limitations
(50 scored plus 5 pretest questions)	8. Preexisting conditions
I. TYPES OF POLICIES16	9. Coinsurance
	10. Deductibles
A. Disability income	11. Eligible expenses
Individual disability income policy Rusings avarband expanse policy	12. Copayments
Business overhead expense policy Business disability buyout policy	13. Pre-authorizations and prior approval requirements
	14. Usual, reasonable, and customary (URC) charges
4. Group disability income policy	15. Lifetime, annual, or per cause maximum benefit limits
Key employee policy Accidental death and dismemberment	C. Riders
C. Medical expense insurance	1. Impairment/exclusions
Basic hospital, medical, and surgical policies	Guaranteed insurability
Major medical policies	3. Future increase option
•	D. Rights of renewability
Health Maintenance Organizations (HMOs) Preferred Provider Organizations (PPOs)	1. Noncancelable
	2. Cancelable
5. Point of Service (POS) plans6. Flexible Spending Accounts (FSAs)	Guaranteed renewable
7. High Deductible Health Plans (HDHPs) and related	
Health Savings Accounts (HSAs)	III. SOCIAL INSURANCE6
8. Health Reimbursement Accounts (HRAs)	A. Medicare (Parts A, B, C, D)
D. Medicare supplement policies	B. Medicaid
E. Group insurance	C. Social Security benefits
Differences between individual and group contracts	IV. OTHER INSURANCE CONCEPTS5
General characteristics	A. Total, partial, recurrent and residual disability
3. COBRA	B. Owner's rights
	C. Dependent children benefits
F. Individual/Group Long Term Care (LTC)	D. Primary and contingent beneficiaries
Eligibility Levels of care	E. Modes of premium payments
2. Levels of care G. Other policies	F. Nonduplication and coordination of benefits (e.g.,
1. Dental	primary vs. excess)
2. Vision	G. Occupational vs. non-occupational
3. Cancer	
o. Ganoci	

- H. Tax treatment of premiums and proceeds of insurance contracts (e.g., disability income and medical expenses, etc.)
- I. Managed care
- J. Workers Compensation
 - 1. Impact on health insurance benefits
- K. Subrogation
- L. Cost containment
- V. FIELD UNDERWRITING PROCEDURES 8
 - A. Completing the application
 - B. Explaining sources of insurability and HIPAA privacy information (e.g., MIB Report, Fair Credit Reporting Act, etc.)
 - C. Initial premium payment and receipt and consequences of the receipt (e.g., medical examination, etc.)
 - D. Submitting application (and initial premium if collected) to company for underwriting
 - E. Policy delivery
 - F. Explaining policy and its provisions, riders, exclusions, and ratings to clients
 - G. Replacement
 - H. Contract law
 - 1. Elements of a contract
 - 2. Insurable interest
 - 3. Warranties and representations
 - 4. Unique aspects of the insurance contract
 - a. Conditional
 - b. Unilateral
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ACCIDENT & HEALTH SOUTH DAKOTA SPECIFIC CONTENT OUTLINE

State Statutes, Rules and Regulations

(25 scoreable questions plus 5 pretest questions)

- I. SD STATUTES, RULES, AND REGULATIONS COMMON TO LIFE, ACCIDENT AND HEALTH, PROPERTY, AND CASUALTY INSURANCE.......8
 - A. Director of Insurance

Ref: 58-2-22; 58-3-5; 58-4-7, 28.1, 58-30-91, 133, 167, 168, 170; Reg 20:06:01:05:01

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- 2. Examination of records
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- 4. Penalties (and fines)
- 5. Cease and desist orders
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- 6. Certificate of authority
- C. Licensing

Ref: 58-3-7.4; 58-5-17; 58-6-4; 58-14-30; 58-30-6, 8.1, 52, 74, 91, 108, 110, 115 through 121, 142, 145, 148, 149, 157, 159, 160, 162, 165, 166, 167, 175, 180; Reg 20:06:18:01-04, 20:06:09-10, 20:06:12-13, 20:06:18

1. Types of licenses

- a. Producer
- b. Resident/Nonresident
- c. Temporary license
- d. Business entity
- 2. Qualifications for obtaining a license
 - a. Exemptions/Exceptions
 - b. License denial
- 3. Maintaining a license
 - a. Continuing education
 - b. Change of address
 - c. Renewal/Nonrenewal
 - d. Record maintenance
 - e. License suspension/revocation/refusal to issue or renew
 - f. Reporting of actions
 - g. Assumed business name
 - h. Inactivity due to military service
 - i. Inactivity due to extenuating circumstances
 - j. Reinstatement, continuation, termination
- 4. Appointments
 - a. Termination of appointment

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- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquiries
- E. Life and Health Insurance Guaranty Association Ref: 58-29C-62
 - 1. Purpose and disclaimer
 - 2. Advertising
- F. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24, 25, 26, 32, 35, 36, 37, 56, 76, 77, 78, 125; ARSD 20:08:07:27; Bulletin 13-04

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 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Controlled business
 - d. Defamation
 - e. False advertising
 - f. Illegal inducement
 - g. Misrepresentation
 - h. Rebating
 - i. Twisting
 - j. Unfair discrimination
 - k. Acting without a license
 - I. Larceny
 - m. Prohibited fees/ premiums/ extra charges
 - n. Loans
 - o. Notification of suspected fraud
- 2. Unfair claims settlement practices
- G. Policy delivery and receipt

Ref: 58-15-8.2

H. Insurance Fraud Regulation

Ref: 58-4A-1-17

- II. SD STATUTES, RULES, AND REGULATIONS
 PERTINENT TO ACCIDENT AND HEALTH INSURANCE
 ONLY......17
 - A. South Dakota requirements (individual and group)

Ref. 58-17-2, 30.1 through 30.7

- 1. Eligibility requirements
 - a. Family coverage
 - b. Intellectual or physical disability coverage
 - c. Newborn child coverage
 - d. Dependent coverage
- 2. Benefit offers
 - a. Alcoholism treatment coverage and benefit limitations
 - b. Chiropractor
 - c. Diabetes
- 3. Advertising

B. Employer group Health insurance

Ref. 58-17-2.2; 58-18-7, 7.5, 7.18

- Continuation of coverage under COBRA and South Dakota Specific Rules
- Conversion including, divorce, cancellation, or nonrenewal

C. Medicare Supplement Insurance

1. South Dakota regulations and required provisions *Ref.* 58-17A-3, 3.2, 14; Reg. 20:06:13:28, 31.03, 32, 35,

37, 43, 43.01 through 43.03, 44, 45, 53, 58, 60

- a. Delivery of buyer's guide
- b. Delivery of Outline of Coverage
- c. Replacement requirements
- d. Refund
- e. Pre-existing conditions
- f. Right to examine (Free Look)
- g. Overinsurance prohibited
- h. Suitability
- i. Misrepresentation
- j. Failure to provide forms
- k. Prohibited marketing practices
- I. Duplication of coverage prohibited
- m. Cancellation or nonrenewal
- 2. Medicare SELECT

Ref, Reg. 20:06:13:63 through 76

D. Long-term Care Policies

Ref. 28-6-37, 38, 58-17B-6, 9, 10, 12, 13; Reg 20:06:21:01, 04, 06, 06.01, 31 through 33, 53, 53.01 through 53.05, 54, 76 through 81

- LTC Partnerships, definitions & Deficit Reduction Act of 2005
 - 2. Exclusions
 - 3. Advertising
 - 4. Marketing Standards
 - 5. Right to Return (free look)
 - 6. Cost-of-Living Adjustments
 - 7. Pre-existing conditions
 - 8. Outline of Coverage
 - 9. Activities of daily living (ADLs)
- Appropriate of recommended purchase or replacement
- 11. Shopper's guide
- 12. Suitability
- 13. Rate stabilization

E. Small employer medical plans

Ref. 58-18B-1(11), 20, 23, 37, 38, 44

- 1. Definition of small employer
- 2. Benefit plans offered
- 3. Availability of coverage
- 4. Prohibited Activities

F. ACA (Affordable Care Act)

- 1. On-exchange versus off exchange
- 2. Subsidized versus non subsidized
- 3. Eligibility
 - a. Medicare/Medicaid
 - b. Advance premium tax credits
 - c. Cost sharing reductions
- 4. Essential Health Benefits (EHBs)
 - a. No lifetime/annual limits
 - b. Benchmark plan
 - c. Mental health and substance abuse
- 5. Qualified Health Plan
- 6. Actuarial value
- 7. Levels of coverage (metal tiers)
- 8. Special enrollment periods
- 9. Minimum essential coverage
 - a. Tax penalties
 - b. Hardship exemption
 - c. Catastrophic plan
- 10. Rating structures
- 11. External review
- 12. Qualifying events
- 13. Guaranteed Issue
 - a. No health underwriting
 - b. No pre-existing conditions
 - c. No waiting periods
 - d. Guaranteed renewability/re-enrollment
- 14. Dependents
 - a. Age limits
 - b. Dependent continuation
- 15. Emergency care
- 16. Preventative benefits
- 17. Pediatric dental and vision
- 18. Requirements for termination
 - a. Rescission
- 19. Network
 - a. Adequacy
 - b. Design
 - c. Narrow
 - d. Provider directory
- 20. Formulary
- 21. Marketing
 - a. Summary of benefits and coverage
 - b. Plan brochures
 - c. Federal marketplace
- 22. Navigators

LIFE, ACCIDENT, AND HEALTH GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms and Concepts

(100 scoreable questions plus 10 pretest questions)

I. TYPES OF LIFE POLICIES......15

A. Traditional whole life products

- 1. Ordinary whole life
- 2. Limited-pay and single-premium life

B. Interest/market-sensitive/adjustable life products

- 1 Universal life
- 2. Variable whole life
- 3. Variable universal life
- 4. Interest-sensitive whole life
- 5. Indexed life

C. Term life 1. War 2. Aviation 1. Types a. Level 3. Dangerous Occupation b. Decreasing III. COMPLETING THE APPLICATION. UNDERWRITING. AND c. Return of premium DELIVERING THE POLICES.....12 d. Annually renewable A. Completing the application 2. Special features 1. Required signatures a. Renewable 2. Changes in the application b. Convertible 3. Consequences of incomplete applications D. Annuities 4. Warranties and representations 1. Single and flexible premium 5. Collecting the initial premium and issuing the receipt 2. Immediate and deferred 6. Replacement 3. Fixed and variable 7. Disclosures at point of sale (e.g., HIPAA, HIV consent) 4 Indexed 8. USA PATRIOT Act/anti-money laundering 5. Accumulation and Annuity Periods 9. Gramm-Leach-Bliley Act (GLBA) Privacy 6. Payout options **B.** Underwriting E. Combination plans and variations 1. Insurable interest 1. Joint life (first to die) 2. Medical information and consumer reports 2. Survivorship life (second to die) 3. Fair Credit Reporting Act 4. Risk classification 5. Stranger/Investor-owned life insurance (STOLI/IOLI) A. Policy riders C. Delivering the policy 1. Waiver of premium and waiver of monthly deduction 1. When coverage begins 2. Guaranteed insurability 2. Explaining the policy and its provisions, riders, exclusions, and ratings to the client 3. Payor benefit 4. Accidental death and/or accidental death and D. Contract law 1. Elements of a contract dismemberment 5. Term riders a. Consideration 6. Other insureds b. Offer and Acceptance c. Competent parties 7. Long term care

d. Legal purpose

2. Unique aspects of the insurance contract

a. Conditional b Unilateral

c. Adhesion

d. Aleatory

IV. RETIREMENT AND OTHER INSURANCE CONCEPTS .. 8

A. Third-party ownership

B. Viatical Settlements

C. Life Settlements

1. Conversion privilege

2. Contributory vs. noncontributory

D. Group life insurance

1. Conversion privilege

2. Contributory vs. noncontributory

E. Retirement plans

1. Qualified plans

2. Nonqualified plans

F. Life insurance needs analysis/suitability

1. Personal insurance needs

2. Business insurance needs

a. Key person

b. Buy sell

G. Social Security benefits

H. Tax treatment of insurance premiums, proceeds, and dividends

1. Individual life

2. Group life

3. Modified Endowment Contracts (MECs)

V. TYPES OF HEALTH POLICIES16 A. Disability income

II. LIFE PROVISIONS, RIDERS, OPTIONS, AND EXCLUSIONS

- 8. Return of premium
- 9. Disability
- 10. Cost of Living

B. Policy provisions and options

- 1. Entire contract
- 2. Insuring clause
- 3 Free look
- 4. Consideration
- 5. Owner's rights
- 6. Beneficiary designations
 - a. Primary and contingent
 - b. Revocable and irrevocable
 - c. Common disaster
 - d. Minor beneficiaries
 - e. Designation by class
- 7. Premium Payment
 - a. Modes
 - b. Grace period
 - c. Automatic premium loan
 - d. Level or flexible
- 8. Reinstatement
- 9. Policy loans, withdrawals, partial surrenders
- 10. Non-forfeiture options
- 11. Dividends and dividend options (eg. participating, nonparticipating)
- 12. Incontestability
- 13. Assignments
- 14. Suicide
- 15. Misstatement of age and gender
- 16. Settlement options
- 17. Accelerated death benefits

C. Policy exclusions

1. Individual disability income policy	10. Deductibles
Business overhead expense policy	11. Eligible expenses
Business disability buyout policy	12. Copayments
	· ·
Group disability income policy	13. Pre-authorizations and prior approval requirements
5. Key employee policy	14. Usual, reasonable, and customary (URC) charges
B. Accidental death and dismemberment	15. Lifetime, annual, or per cause maximum benefit limits
C. Medical expense insurance	C. Riders
 Basic hospital, medical, and surgical policies 	1. Impairment/exclusions
2. Major medical policies	Guaranteed insurability
3. Health Maintenance Organizations (HMOs)	3. Future increase option
4. Preferred Provider Organizations (PPOs)	D. Rights of renewability
5. Point of Service (POS) plans	1. Noncancelable
6. Flexible Spending Accounts (FSAs)	2. Cancelable
7. High Deductible Health Plans (HDHPs) and related	Guaranteed renewable
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8. Health Reimbursement Accounts (HRAs)	A. Medicare (Parts A, B, C, D)
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1. Eligibility	C. Dependent children benefits
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5. Worksite (employer-sponsored)	contracts (e.g., disability income and medical
6. Hospital indemnity	expenses, etc.)
7. Short-term medical	I. Managed care
8. Accident	J. Workers Compensation
VI. HEALTH POLICY PROVISIONS, CLAUSES, AND	K. Subrogation
RIDERS15	L. Cost containment
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1. Entire contract	A. Completing the application
2. Time limit on certain defenses (incontestable)	B. Explaining sources of insurability and HIPAA privacy
3. Grace period	information (e.g., MIB Report, Fair Credit Reporting Act
4. Reinstatement	etc.)
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9. Payment of claims	E. Policy delivery
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11. Legal actions	and ratings to clients
12. Change of beneficiary	G. Replacement
	•
13. Misstatement of age or sex	H. Contract law
14. Change of occupation	1. Elements of a contract
15. Illegal occupation	2. Insurable interest
16. Relation of earnings to insurance	3. Warranties and representations
B. Other provisions and clauses	Unique aspects of the insurance contract
1. Insuring clause	a. Conditional
2. Free look	b. Unilateral
3. Consideration clause	c. Adhesion
4. Probationary period	d. Aleatory
5. Elimination period	
6. Waiver of premium	
7. Exclusions and limitations	
8. Preexisting conditions	

9. Coinsurance

LIFE AND ACCIDENT & HEALTH SOUTH DAKOTA SPECIFIC CONTENT OUTLINE

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(30 scoreable questions plus 5 pretest questions)

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 - c. Renewal/Nonrenewal
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A. Marketing practices

Ref. 58-10-3-6, 58-33-117 through 130; Reg Ch. 20:06:10:02-20, 20:06:38:01-23

- 1. Advertising and sales
 - a. Advertising
 - b. Illustrations
 - c. Insurable Interest
- 2. Military sales

B. Policy replacement

Ref: Reg. 20:06:08:60 through 63

- 1. Purpose
- 2. Definitions
- 3. Exemptions
- 4. Duties of producer
- 5. Duties of replacing insurance company

C. Individual life and annuity

Ref: 58-11-36, 58-12-4, 58-15-8.1, 13, 15.6 through 15.11

- 1. Free Look
- 2. Grace period
- 3. Policy Loans
- 4. Assignment

D. Group Life

Ref: 58-11-36; 58-12-4; 58-16-4 thru 6, 39-41; HB 1194

- 1. Group underwriting requirements
- 2. Conversion to individual Policy
- 3. Dependent Coverage
- 4. Assignment

E. Annuities

Ref: SDCL 58-33A; 1-11-4.1 & 2; Reg. 20:06:07:03, 08

- 1. Suitability and best interest
- 2. Consumer Protection
- Regulation of variable products (SEC, FINRA and South Dakota)

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d. Dependent coverage	c. Cost sharing reductions
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limitations	b. Benchmark plan
b. Chiropractor	·
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e. Pre-existing conditions	14. Dependents
f. Right to examine (Free Look)	a. Age limits
g. Overinsurance prohibited	b. Dependent continuation
h. Suitability	
i. Misrepresentation	15. Emergency care
j. Failure to provide forms	16. Preventative benefits
k. Prohibited marketing practices	17. Pediatric dental and vision
Duplication of coverage prohibited	18. Requirements for termination
m. Cancellation or nonrenewal	a. Rescission
2. Medicare SELECT	19. Network
	a. Adequacy
Ref, Reg. 20:06:13:63 through 76	b. Design
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Ref. 28-6-37, 38, 58-17B-6, 9, 10, 12, 13; Reg 20:06:21:01,	d. Provider directory
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	I. Proof of loss
c. Business income	J. Notice of claim
d. Extra expense	K. Appraisal
e. Equipment breakdown	L. Other Insurance Provision
3. Business Owners Policy (BOP)	M. Subrogation
4. Builders Risk	N. Elements of a contract
D. Inland marine	O. Warranties, representations, and concealment
Personal Articles floaters	P. Sources of underwriting information
Commercial Property floaters	Q. Fair Credit Reporting Act
E. National Flood Insurance Program	R. Privacy Protection (Gramm Leach Bliley)
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2. Mobile Homes	T. Terrorism Risk Insurance Act (TRIA)
3. Watercraft	U. Territory
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2. Indirect	Hearings/notice of hearings
G. Loss Valuation	Penalties (and fines)
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2. Replacement cost	B. Insurance Definitions
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4. Stated/agreed value	2. Domestic, foreign and alien company
5. Salvage value	3. Fraternals
H. Proximate cause	4. Authorized and unauthorized companies insurer
I. Deductible	Stock and mutual companies
J. Indemnity	6. Certificate of authority
K. Limits of liability	C. Licensing
L. Coinsurance/Insurance to value	Ref: 58-3-7.4; 58-5-17; 58-6-4; 58-14-30; 58-30-6, 8.1, 52,
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N. Cancellation	74, 91, 108, 110, 115 through 121, 142, 145, 148, 149, 157
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P. Vacancy and unoccupancy	20:06:09-10, 20:06:12-13, 20:06:18
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2. Strict	b. Resident/Nonresident
3. Vicarious	c. Temporary license
	d. Business entity
R. Negligence	2. Qualifications for obtaining a license
S. Binder	a. Exemptions/Exceptions
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- b. License denial
- 3. Maintaining a license
 - a. Continuing education
 - b. Change of address
 - c. Renewal/Nonrenewal
 - d. Record maintenance
 - e. License suspension/ revocation/ refusal to issue or renew
 - f. Reporting actions
 - g. Assumed business name
 - h. Inactivity due to military service
 - i. Inactivity due to extenuating circumstances
 - j. Reinstatement, continuation, termination
- 4. Producer appointment
 - a. Termination of contract

D. Producer responsibilities

Ref: 58-30-194, 171 through 75, Bulletin 13-04, ARSD 20:06:18:21, 58-30-196, 58-33-66

- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquiries

E. Insurance Guaranty Association

Ref: 58-29A-54 through 109

1. Purpose and disclaimer

F. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24, 25, 26, 32, 35, 36, 37, 56, 76, 77, 78, 125; ARSD 20:08:07:27; Bulletin 13-04

- 1. Unfair practices
 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Controlled business
 - d. Defamation
 - e. False advertising
 - f. Illegal inducement
 - g. Misrepresentation
 - h. Rebating
 - i. Twisting
 - j. Unfair discrimination
 - k. Acting without a license
 - I. Larceny
 - m. Prohibited fees/ premiums/ extra charges
 - n. Loans
 - o. Notification of suspected fraud
- 2. Unfair claims settlement practices

G. Policy delivery and receipt

Ref: 58-15-8.2

H. Insurance Fraud Regulation

Ref: 58-4A-1-17

II. SD STATUTES PERTINENT TO PROPERTY INSURANCE...8

A. Binders

Ref: 58-11-29 through 31

1. Evidence of insurance

B. Suit against insurer

Ref: 15-2-13(1)

C. Rating

Ref: 58-24-1, 5

D. Certificate of Insurance

E. South Dakota Valued Policy Law

Ref: 58-10-10

F. Flood Insurance

1. Flood Insurance Rate Map (FIRM)

G. Marine and Transportation Insurance

Ref: 58-9-6 through 10

H. Cancellation and Nonrenewal

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I. Surplus lines

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CASUALTY-GENERAL KNOWLEDGE CONTENT OUTLINE

Product Knowledge, Terms and Concepts

(50 scored plus 5 pretest questions)

I. TYPES OF POLICIES, BONDS, AND

RELATED TERMS......23

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- 1. Exposures
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 - b. Products and Completed Operations
- 2. Coverage
 - a. Coverage A: Bodily Injury and Property Damage Liability (Occurrence, Claims made including Retroactive Date)
 - b. Coverage B: Personal Injury and Advertising Injury
 - c. Coverage C: Medical Payments
 - d. Supplemental Payments
 - e Who is an insured
 - f. Frist named insured
 - g. Limits (Per occurrence, Annual Aggregate)
 - h. Damage to Property of Others

B. Automobile: personal auto and business auto

- 1. Liability
 - a. Bodily Injury
 - b. Property Damage
 - c. Split Limits
- d. Combined Single Limit
- 2. Medical Payments
- 3. Physical Damage (collision; other than collision; specified perils)
- 4. Uninsured motorists
- 5. Underinsured motorists
- 6. Who is an insured
- 7. Types of Auto
 - a. Owned
 - b. Non-owned
 - c. Hired
 - d. Temporary Substitute
 - e. Newly Acquired Autos
 - f. Transportation Expense and Rental Reimbursement Expense
- 8. Garage Coverage Form, including Garagekeepers Insurance
- 9. Exclusions
- 10. Individual Insured and Drive Other Car (DOC)
- 11. Mobile equipment

C. Workers Compensation Insurance, Employers Liability Insurance, and Related Issues

(This section does not deal with specifics of state law, which are addressed elsewhere in this outline.)

- 1. Standard policy concepts
 - a. Who is an employee/employer

South Dakota Insurance Outline- Examination Content Outlines

Effective March 1, 2024

3. Other states' insurance	F. Duties of the insured after a loss
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5. Exclusive remedy	H. Supplementary payments
6. Premium Determination	I. Proof of loss
D. Crime	J. Notice of claim
1. Employee Dishonesty	K. Other insurance
2. Theft	L. Subrogation
3. Robbery	M. Loss settlement provisions including consent to settle
4. Burglary	a loss
5. Forgery and Alteration	N. Terrorism Risk Insurance Act (TRIA)
6. Mysterious disappearance	
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2. Fidelity	
F. Professional liability	CONTENT OUTLINE
1. Errors and Omissions	State Statutes, Rules and Regulations
2. Medical Malpractice	(25 scoreable questions plus 5 pretest questions)
3. Directors and Officers (D&O)	I. SD STATUTES, RULES, AND REGULATIONS
4. Employment Practices Liability (EPLI)	COMMON TO LIFE, ACCIDENT AND HEALTH,
5. Cyber liability and data breach	PROPERTY, AND CASUALTY INSURANCE17
6. Liquor liability	A. Director of Insurance
G. Umbrella/Excess Liability	Ref: 58-2-22; 58-3-5; 58-4-7, 28.1, 58-30-91, 133, 167, 168,
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B. Hazards	4. Penalties (and fines)
1. Moral	5. Cease and desist orders
2. Morale	B. Insurance Definitions
3. Physical	Ref: 58-1-2; 58-6-1, 2, 12, 13; 58-37A-1
C. Indemnity	1. Acts constituting an insurance transaction
D. Insurable interest	Domestic, foreign and alien company
E. Loss valuation	3. Fraternals
1. Actual cash value	Authorized and unauthorized companies insurer
2. Replacement cost	Stock and mutual companies
3. Market value	6. Certificate of authority
4. Stated/agreed value	C. Licensing
5. Salvage value	Ref: 58-3-7.4; 58-5-17; 58-6-4; 58-14-30; 58-30-6, 8.1, 52,
F. Negligence	74, 91, 108, 110, 115 through 121, 142, 145, 148, 149, 157,
G. Liability	159, 160, 162, 165, 166, 167, 175, 180; Reg 20:06:18:01-04,
H. Occurrence	20:06:09-10, 20:06:12-13, 20:06:18
I. Binders	1. Types of licenses
J. Warranties	a. Producer
K. Representations	b. Resident/Nonresident
L. Concealment	c. Temporary license
M. Deposit Premium/Audit	d. Business entity
N. Certificate of Insurance	Qualifications for obtaining a license
O. Law of Large Numbers	a. Exemptions/Exceptions
P. Pure vs. Speculative Risk	b. License denial
Q. Endorsements	Maintaining a license
R. Damages	_
1. Compensatory	a. Continuing education
a. General	b. Change of address c. Renewal/Nonrenewal
b. Special	d. Record maintenance
2. Punitive	
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B. Insuring agreement	h. Inactivity due to military service
C. Conditions	 Inactivity due to extenuating circumstances
South Dakota Insurance Outline- Examination Content Outlines	Effective March 1, 2024

b. Compensation

2. Work-related vs. non-work-related

D. Exclusions and Limitations

E. Definition of the insured

- j. Reinstatement, continuation, termination
- 4. Producer appointment
 - a. Termination of contract

D. Producer responsibilities

Ref: 58-30-194, 171 through 75, Bulletin 13-04, ARSD 20:06:18:21, 58-30-196, 58-33-66

- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquires

E. Insurance Guaranty Association

Ref: 58-29A-54 through 109

1. Purpose and disclaimer

F. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24, 25, 26, 32, 35, 36, 37, 56, 76, 77, 78, 125; ARSD 20:08:07:27; Bulletin 13-04

- 1. Unfair practices
 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Controlled business
 - d. Defamation
 - e. False advertising
 - g. Illegal inducement
 - h. Misrepresentation
 - i. Rebating
 - j. Twisting
 - k. Unfair discrimination
 - I. Acting without a license
 - m. Larceny
 - n. Prohibited fees/ premiums/ extra charges
 - o. Loans
 - p. Notification of suspected fraud
- 2. Unfair claims settlement practices

G. Policy delivery and receipt

Ref: 58-15-8.2

H. Insurance Fraud Regulation

Ref: 58-4A-1-17

II. SD STATUTES PERTINENT TO CASUALTY INSURANCE...8

A. Binders

Ref: 58-11-29 through 31

1. Evidence of insurance

B. Suit against insurer

Ref: 15-2-13(1)

C. Rating

Ref: 58-24-1, 5

D. Certificate of Insurance

E. South Dakota Automobile Insurance Plan (Assigned Risk)

Ref: 58-11-57

F. Private-passenger automobile insurance

Ref: 58-1-14, 15; 58-1-45; 58-20-14; 58-33-61

- 1. Uninsured/Underinsured motorists coverage
- 2. Proof of financial responsibility
- 3. Cancellation and nonrenewal

G. Workers Compensation

Ref: 58-20-14; 62-1-2, 3, 7; 62-3-2; 62-4-1, 2, 3, 3.1, 5, 5.1, 6 8-22, 37; 62-8-1, 4, 6; 62-3-15, 16, 17

- 1. Exclusive remedy
- 2. Employments covered
- 3. Covered injuries

- 4. Occupational disease
- 5. Benefits provided
- 6. Second/ subsequent injury fund
- 7. Self-insurance
- 8. Cancellation

PROPERTY and CASUALTY-GENERAL KNOWLEDGE CONTENT OUTLINE

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(50 scored plus 5 pretest questions)

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- 2. HO-3
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B. Dwelling policies

- 1. DP-1
- 2. DP-2
- 3. DP-3

C. Commercial lines

- 1. Commercial Package Policy (CPP)
- 2. Commercial property
 - Commercial building and business personal property form
 - b. Causes of loss forms
 - c. Business income
 - d. Extra expense
 - e. Equipment breakdown
- 3. Business Owners Policy (BOP)
- 4. Builders Risk
- 5. Cyber First-Party Coverage

D. Inland marine

- 1. Personal Articles floaters
- 2. Commercial Property floaters

E. National Flood Insurance Program

F. Others

- 1. Earthquake
- 2. Mobile Homes
- 3. Watercraft
- 4. Farm Owners
- 5. Windstorm

II. INSURANCE TERMS AND RELATED CONCEPTS15

A. Insurance

- 1. Law of Large Numbers
- B. Insurable interest
- C. Risk
 - 1. Pure vs. Speculative Risk

D. Hazard

- 1. Moral
- 2. Morale
- 3. Physical

E. Peril

F. Loss

- 1. Direct
- 2. Indirect
- **G. Loss Valuation**

3. Market value	b. Property Damage
4. Stated/agreed value	c. Split Limits
5. Salvage value	d. Combined Single Limit
H. Proximate cause	2. Medical Payments
I. Deductible	3. Physical Damage (collision; other than collision;
J. Indemnity	specified perils)
K. Limits of liability	4. Uninsured motorists
L. Coinsurance/Insurance to value	5. Underinsured motorists
M. Occurrence	6. Who is an insured
N. Cancellation	7. Types of Auto
O. Nonrenewal	a. Owned
P. Vacancy and unoccupancy	b. Non-owned
Q. Liability	c. Hired
1. Absolute	d. Temporary Substitute
2. Strict	e. Newly Acquired Autos
3. Vicarious	f. Transportation Expense and Rental Reimbursement
R. Negligence	Expense
S. Binder	8. Garage Coverage Form, including Garagekeepers
T. Endorsements	Insurance
U. Blanket vs. Specific	9. Exclusions
•	10. Individual Insured and Drive Other Car (DOC)
III. POLICY PROVISIONS AND CONTRACT LAW	C. Workers Compensation Insurance, Employers Liability
A. Declarations	Insurance, and Related Issues
B. Insuring agreement	(This section does not deal with specifics of state law, which are
C. Conditions	addressed elsewhere in this outline.)
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F. Duties of the insured	b. Compensation
G. Obligations of the insurance company	2. Work-related vs. non-work-related
H. Mortgagee rights	3. Other states' insurance
I. Proof of loss	Employers Liability
J. Notice of claim	5. Exclusive remedy
K. Appraisal	6. Premium Determination
L. Other Insurance Provision	D. Crime
M. Subrogation	Employee Dishonesty
N. Elements of a contract	2. Theft
O. Warranties, representations, and concealment	3. Robbery
P. Sources of underwriting information	4. Burglary
Q. Fair Credit Reporting Act	5. Forgery and Alteration
R. Privacy Protection (Gramm Leach Bliley)	6. Mysterious disappearance
S. Policy Application	E. Bonds
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b. Products and Completed Operations	5. Cyber liability and data breach
2. Coverage	6. Liquor liability
a. Coverage A: Bodily Injury and Property Damage	G. Umbrella/Excess Liability
Liability (Occurrence, Claims made including	· ·
Retroactive Date)	H. Business Owners Policy (BOP)
b. Coverage B: Personal Injury and Advertising Injury	V. INSURANCE TERMS AND RELATED CONCEPTS15
c. Coverage C: Medical Payments	A. Risk
d. Supplemental Payments	B. Hazards
e. Who is an insured	1. Moral
f. First named insured	2. Morale
g. Limits (Per occurrence, Annual Aggregate)	3. Physical
h. Damage to Property of Others	C. Indemnity
B. Automobile: personal auto and business auto	D. Insurable interest
B. Automobile, personal auto and business auto	

1. Liability

a. Bodily Injury

Actual cash value
 Replacement cost

E.	Loss	va	luat	tion

- 1. Actual cash value
- 2. Replacement cost
- 3. Market value
- 4. Stated/agreed value
- 5. Salvage value
- F. Negligence
- G. Liability
- H. Occurrence
- I. Binders
- J. Warranties
- K. Representations
- L. Concealment
- M. Deposit Premium/Audit
- N. Certificate of Insurance
- O. Law of Large Numbers
- P. Pure vs. Speculative Risk
- Q. Endorsements
- R. Damages
 - 1. Compensatory
 - a. General
 - b. Special
 - 2. Punitive
- S. Compliance with provisions of Fair Credit Reporting Act

VI. POLICY PROVISIONS12

- A. Declarations
- B. Insuring agreement
- C. Conditions
- D. Exclusions and Limitations
- E. Definition of the insured
- F. Duties of the insured after a loss
- G. Cancellation and nonrenewal provisions
- H. Supplementary payments
- I. Proof of loss
- J. Notice of claim
- K. Other insurance
- L. Subrogation
- M. Loss settlement provisions including consent to settle a loss
- N. Terrorism Risk Insurance Act (TRIA)

PROPERTY and CASUALTY SOUTH DAKOTA-SPECIFIC CONTENT OUTLINE

State Statutes, Rules and Regulations

(30 scoreable questions plus 5 pretest questions)

- I. SD STATUTES, RULES, AND REGULATIONS COMMON TO LIFE, ACCIDENT AND HEALTH, PROPERTY, AND CASUALTY INSURANCE......18
 - A. Director of Insurance

Ref: 58-2-22; 58-3-5; 58-4-7, 28.1, 58-30-91, 133, 167, 168, 170; Reg 20:06:01:05:01

- 1. Duties and powers
- 2. Examination of records
- 3. Hearings/notice of hearings
- 4. Penalties (and fines)
- 5. Cease and desist orders
- **B.** Insurance Definitions

Ref: 58-1-2; 58-6-1, 2, 12, 13; 58-37A-1

1. Acts constituting an insurance transaction

- 2. Domestic, foreign and alien company
- 3. Fraternals
- 4. Authorized and unauthorized companies insurer
- 5. Stock and mutual companies
- 6. Certificate of authority

C. Licensing

Ref: 58-3-7.4; 58-5-17; 58-6-4; 58-14-30; 58-30-6, 8.1, 52, 74, 91, 108, 110, 115 through 121, 142, 145, 148, 149, 157, 159, 160, 162, 165, 166, 167, 175, 180; Reg 20:06:18:01-04, 20:06:09-10, 20:06:12-13, 20:06:18

- 1. Types of licenses
 - a. Producer
 - b. Resident/Nonresident
 - c. Temporary license
 - d. Business entity
- 2. Qualifications for obtaining a license
 - a. Exemptions/Exceptions
 - b. License denial
- 3. Maintaining a license
 - a. Continuing education
 - b. Change of address
 - c. Renewal/Nonrenewal
 - d. Record maintenance
 - e. License suspension/revocation/refusal to issue or renew
 - f. Reporting actions
 - g. Assumed business name
 - h. Inactivity due to military service
 - i. Inactivity due to extenuating circumstances
 - j. Reinstatement, continuation, termination
- 4. Producer appointment
 - a. Termination of contract

D. Producer responsibilities

Ref: 58-30-194, 171 through 75, Bulletin 13-04, ARSD 20:06:18:21, 58-30-196; 58-33-66

- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquiries

E. Insurance Guaranty Association

Ref: 58-29A-54 through 109

1. Purpose and disclaimer

F. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24, 25, 26, 32, 35, 36, 37, 56, 76, 77, 78, 125; ARSD 20:08:07:27; Bulletin 13-04

- 1. Unfair practices
 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Controlled business
 - d. Defamation
 - e. False advertising
 - f. Illegal inducement
 - g. Misrepresentation
 - h. Rebating
 - i. Twisting
 - j. Unfair discrimination
 - k. Acting without a license
 - I. Larceny
 - m. Prohibited fees/ premiums/ extra charges
 - n. Loans

Effective March 1, 2024

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8. Cancellation	F. Loss
8. Cancellation	E. Peril
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- - A. Director of Insurance

Ref: 58-2-22; 58-3-5; 58-4-7, 28.1, 58-30-91, 133, 167, 168, 170; Reg 20:06:01:05:01

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- 2. Examination of records
- 3. Hearings/notice of hearings
- 4. Penalties (and fines)
- 5. Cease and desist orders

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Ref: 58-1-2; 58-6-1, 2, 12, 13; 58-37A-1

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- 2. Domestic, foreign and alien company
- 3. Fraternals
- 4. Authorized and unauthorized companies insurer
- 5. Stock and mutual companies
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Ref: 58-3-7.4; 58-5-17; 58-6-4; 58-14-30; 58-30-6, 8.1, 52, 74, 91, 108, 110, 115 through 121, 142, 145, 148, 149, 157, 159, 160, 162, 165, 166, 167, 175, 180; Reg 20:06:18:01-04, 20:06:09-10, 20:06:12-13, 20:06:18

- 1. Types of licenses
 - a. Producer
 - b. Resident/Nonresident
 - c. Temporary license
 - d. Business entity
- 2. Qualifications for obtaining a license
 - a. Exemptions/Exceptions
 - b. License denial
- 3. Maintaining a license
 - a. Continuing education
 - b. Change of address
 - c. Renewal/Nonrenewal
 - d. Record maintenance
 - e. License suspension/revocation/refusal to issue or renew
 - f. Reporting actions
 - g. Assumed business name
 - h. Inactivity due to military service
 - i. Inactivity due to extenuating circumstances
 - j. Reinstatement, continuation, termination
- 4. Producer appointment
 - a. Termination of contract

D. Producer responsibilities

Ref: 58-30-194, 171 through 75, Bulletin 13-04, ARSD 20:06:18:21, 58-30-196, 58-33-66

- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquiries

E. Insurance Guaranty Association

Ref: 58-29A-54 through 109

1. Purpose and disclaimer

F. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24, 25, 26, 32, 35, 36, 37, 56, 76, 77, 78, 125; ARSD 20:08:07:27; Bulletin 13-04

- 1. Unfair practices
 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Controlled business
 - d. Defamation
 - e. False advertising
 - f. Illegal inducement
 - g. Misrepresentation

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k. Acting without a license		4. Surety bondspersons
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n. Loans		E. Appointments/Termination of Appointments
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5. Cease and desist orders		5. Cash bond
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3. Custody

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- 1. Types of licenses
 - a. Producer
 - b. Resident/Nonresident
 - c. Business entity
- Producer appointment/termination of contract and appointment
- 3. Qualifications for obtaining a license
 - a. Exemptions/Exceptions (58-30-52)
 - b. License denial
- 4. Maintaining a license
 - a. Continuing education
 - b. Change of address
 - c. Renewal/Nonrenewal
 - d. Record maintenance
 - e. License suspension/revocation/refusal to issue or renew
 - f. Reporting actions
 - g. Reinstatement
- 5. Companies
 - a. Domestic, Foreign, Alien
 - b. Certificate of Authority

C. Producer responsibilities

Ref: 58-30-171-75, Bulletin 13-04, 58-30-194, ARSD 20:06:18:21, 58-30-196

- 1. Fiduciary responsibilities
- 2. Commissions, compensation, fees
- 3. Reporting of felonies and crimes of moral turpitude
- 4. Influence of witnesses
- 5. Response to Division inquiries

D. Marketing practices

Ref: 58-11-55; 58-14-31; 58-30-90, 92; 58-33-5, 6, 7, 8, 11, 13.1, 14, 15, 24 – 26, 32, 35– 37, 56, 76 – 78; ARSD 20:08:07:27; Bul. 13-04

- 1. Unfair practices
 - a. Boycott, coercion, intimidation
 - b. Commingling
 - c. Defamation
 - d. Misrepresentation
 - e. Rebating/Illegal Inducement
 - f. Twisting
 - g. Unfair discrimination
 - h. Acting without a license (unlicensed activities)
 - i. Prohibited fees/ premiums/ extra charges
 - j. Notification of suspected fraud
- 2. Unfair claims settlement practices

GENERAL INFORMATION

Candidates should make an exam reservation either by phone at (888) 873-6205 or online at https://www.pearsonvue.com/us/en/sd/insurance.html.

TEST CENTER LOCATIONS

There are currently 94 test sites available to South Dakota Division of Insurance candidates in South Dakota and neighboring states. Ten (10) of those test sites are located directly in South Dakota and the cities that they are in are listed in the chart below.

Aberdeen	Mitchell	Sioux Falls (2 sites)
Huron	Pierre	Sisseton
Mission	Rapid City	Watertown

Locations and schedules are subject to change.

HOLIDAY SCHEDULE

Testing may be unavailable on U.S. federal holidays and, in some cases, holiday weekends.